

North Carolina Interim eWIC Program Manual
Summary of Changes
Effective November 8, 2017

Please be aware of the following major changes:

Chapter 5: Nutrition Education

- Section 3: Providing Nutrition Education
 - Reorganized section to separate information about provision of low-risk follow-up and high-risk follow-up nutrition education
 - Clarified that follow-up nutrition education is based on the nutrition plan of care
 - Expanded information about online or computer-based options for low-risk follow-up nutrition education, including wichealth.org
- Section 4: Documenting Nutrition Education
 - Clarified and expanded information about:
 - required components for documentation of initial nutrition education
 - documentation of high-risk follow-up nutrition education
 - the location of where to document in a participant’s record

Chapter 6A: Application Process

- Attachment 1
 - eWIC card may be used for ID for subsequent certifications

Chapter 7: Food Package

- Attachment 5 (New)
 - Document replaces MFI’s in Chapter 8, reviews Food Packages I-VII

Chapter 8: Electronic Benefit Transfer (new title)

- Section 1: Electronic Benefit Transfer and NC eWIC (new title)
 - Inserted facsimile of NC eWIC card
 - Section rewritten to outline policy related to electronic benefit transfer and the NC eWIC card.
- Section 2: Food Benefit Issuance (new title)
 - Combined sections 2, 3 and 4
 - Section revised to outline policy related to electronic benefit issuance
 - New bullet “Issuing of NC eWIC Card”
 - New bullet “Explain How to Select a Personal Identification Number (PIN)”
 - New bullet “Review Food Benefits and Print the Shopping List”
 - New bullet “Issue Electronic Food Benefits”
 - New bullet “Explain How to Use the NC eWIC Card”
 - New bullet “Explain How to Use the App”
 - New bullet “Provide Information on NC eWIC Card Replacement

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Chapter 8: Electronic Benefit Transfer (continued)

- Section 3: Food Benefit Issuance Variances (new title)
 - Combined sections 5, 6 and 7
 - Section revised to outline policy related to electronic benefit issuance
 - Deleted “Issuing Prior to the Family Issuance Day” and “Issuance of Retroactive Benefits”
 - Section rewritten to outline policy related to electronic benefit issuance in special situations. Includes: NOT changing the Family Issuance Date; proof of ID when not physically present.

- Section 4: eWIC Card Orders, Storage And Security (was Section 8)
 - Section number and title changed
 - Section rewritten to outline policy related to NC eWIC cards

Please NOTE: Chapter 1, Section 4: changes re: Staff Conflict of Interest were sent in December 2016 but should be reviewed if clinic flow changes have been made or are being considered.